

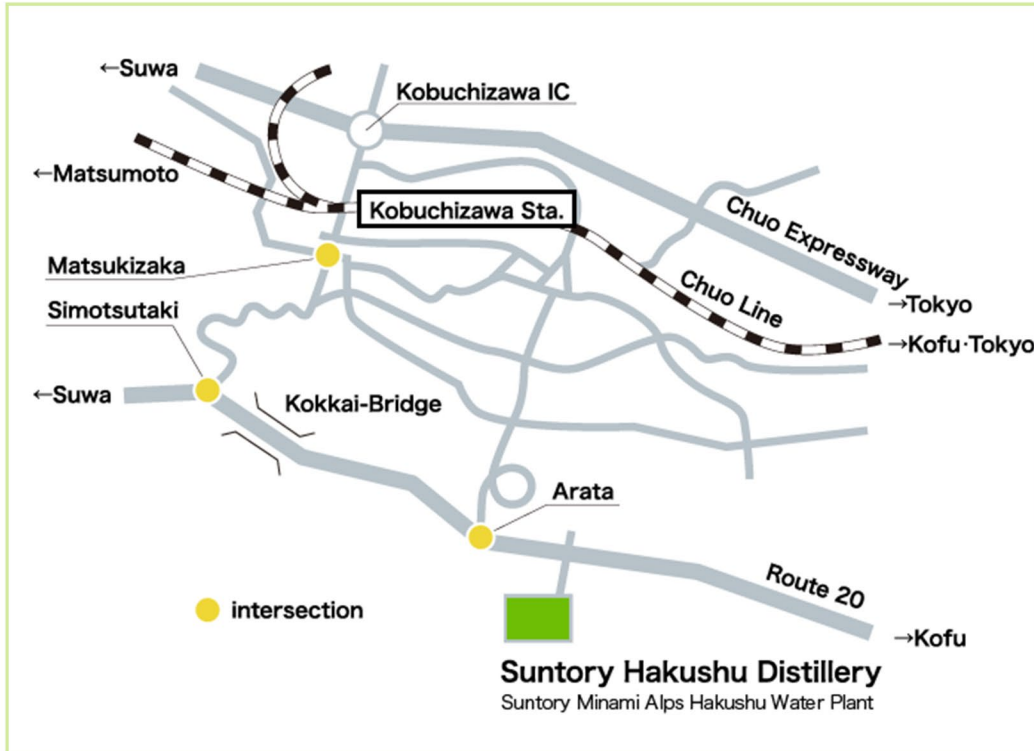
## Access by Car

### From Kobuchizawa IC

Chuo Expressway  
Kobuchizawa IC

about 20 minutes

Suntory Hakushu Distillery  
Suntory Minami Alps Hakushu Water Plant



[Parking lot capacity] 120 cars (Large buses can also be accommodated)

\*If you do not have a reservation, you may not be able to enter when the distillery is full. Please make a reservation prior to visiting.

**\*Drinking and driving, and drinking before the age of 20 is prohibited by the law.**

**Drivers of automobiles, motorcycles(including passengers), or bicycles are not able to drink alcohol.**

### Requests for visitors

- \* Individuals under the age of 20 must be accompanied by a supervisor over the age of 20.
- \* Please follow our instructions inside the facility to ensure your safety as well as product cleanliness and quality.
- \* As this is a food processing facility, in order to maintain food sanitation, we ask that visitors not bring food or drinks into the facility.
- \* As this is a food processing facility, pets are not allowed except assistance dogs.

## Cancellation Policy

\*Cancellation is possible via the Internet until noon two days before.

No refunds will be issued for cancellations made after the deadline, and no cancellation fees will apply.

No cancellation fees will be applied.

\* It may occasionally be necessary to cancel factory tours in the case of bad weather (typhoons, heavy snow, etc.), natural disasters and so on. Please check with the website or by telephone in advance.

In the event of unavoidable closure, the tour fees already paid for suspended tours will be refunded, but we will not facilitate rescheduling to alternative dates or times. Please note in advance that in the case of canceled tours, visitors are asked to bear any cancellation fees relating to travel and accommodation costs.

\*If you need to cancel or are unable to arrive on time for the tour due to transportation delays or road congestion, we regret to inform you that tour fees will not be refunded. However, we'll gladly reschedule your tour for the same day if there are seats available.

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## SUNTORY HAKUSHU DISTILLERY

2913-1 Torihara, Hakushu-cho, Hokuto-shi, Yamanashi Prefecture

Operating hours: 9:30 - 16:30 (Last entry at 16:00)

Closed: Over the New Year's holiday and during distillery shutdowns  
(some of which are not scheduled in advance)

Phone

 **+81-551-35-2211**

(Reception hours: 09:30-16:30 excluding non-business days)

*\*Please make sure to dial the correct number.*

Information accurate as of June 2024.