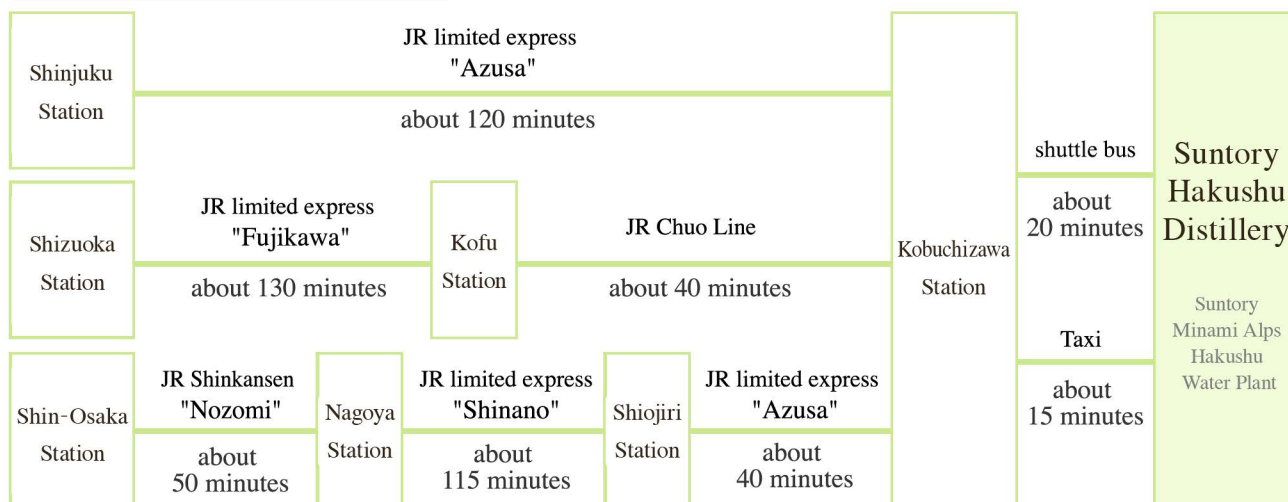


## Access by Train

### From major train stations



### Shuttle bus

free 

Shuttle bus from Kobuchizawa Station!

[Route]

JR Kobuchizawa Station

Hakushu Distillery/Minami Alps Hakushu Water Plant -> JR Kobuchizawa Station

[Departs from]

After exiting the station by the stairs/lift, turn left. Buses depart from the furthest bus stop ahead, on scheduled timings.



Free shuttle bus

### Free Shuttle Bus Timetable

Departure		Return	
Departs Kobuchizawa Station	Arrives Hakushu Distillery /MinamiAlps Hakushu Water Plant	Departs Hakushu Distillery /MinamiAlps Hakushu Water Plant	Arrives Kobuchizawa Station
9:10	▶ 9:30	11:10	▶ 11:30
10:00	▶ 10:20	12:20	▶ 12:40
10:50	▶ 11:10	13:00	▶ 13:20
12:00	▶ 12:20	13:50	▶ 14:10
12:40	▶ 13:00	14:30	▶ 14:50
13:30	▶ 13:50	15:55	▶ 16:15
14:10	▶ 14:30	16:35	▶ 16:55
15:00	▶ 15:20	17:35	▶ 17:55
16:15	▶ 16:35		

 ...Runs on extended operating days only

\*The bus takes nearly 20 minutes one way.

\*Due to traffic conditions, departure times may differ from those scheduled.

\*Seats are available on a first come, first served basis. Please be aware that there may be a case where you may not be able to sit or board on the bus.

\*Please be aware that there may be a case where the shuttle bus does not arrive on time due to the traffic condition.

\*When the shuttle bus is not in operation due to unavoidable circumstances, we do not provide any compensation for alternative transportation.

\*Please check our website for latest information about extended operating days.

- \* The shuttle bus service may not be available for certain days.
- \* Visitors are requested to arrange for taxis on their own.

## Access by local buses

[From JR Nirasaki Station to Hakushu Distillery/Minami-Alps Hakushu Water Plant]

Number 3 bus stop at JR Nirasaki Station -> Matsubarakami \* 10 minutes walk from the nearest bus stop (Matsubarakami) to the distillery.

\* For bus schedule, fares and other information,  
please contact Yamanashi Kotsu Nirasaki Sales Office (+81-551-22-2511)

## Requests for visitors

- \* Individuals under the age of 20 must be accompanied by a supervisor over the age of 20.
- \* Please follow our instructions inside the facility to ensure your safety as well as product cleanliness and quality.
- \* As this is a food processing facility, in order to maintain food sanitation, we ask that visitors not bring food or drinks into the facility.
- \* As this is a food processing facility, pets are not allowed except assistance dogs.

## Cancellation Policy

- \*Cancellation is possible via the Internet until noon two days before.  
No refunds will be issued for cancellations made after the deadline, and no cancellation fees will apply.  
No cancellation fees will be applied.
- \* It may occasionally be necessary to cancel factory tours in the case of bad weather (typhoons, heavy snow, etc.), natural disasters and so on. Please check with the website or by telephone in advance.  
In the event of unavoidable closure, the tour fees already paid for suspended tours will be refunded, but we will not facilitate rescheduling to alternative dates or times. Please note in advance that in the case of canceled tours, visitors are asked to bear any cancellation fees relating to travel and accommodation costs.
- \*If you need to cancel or are unable to arrive on time for the tour due to transportation delays or road congestion, we regret to inform you that tour fees will not be refunded. However, we'll gladly reschedule your tour for the same day if there are seats available.

## SUNTORY HAKUSHU DISTILLERY

2913-1 Torihara, Hakushu-cho, Hokuto-shi, Yamanashi Prefecture

Operating hours: 9:30 - 16:30 (Last entry at 16:00)

Closed: Over the New Year's holiday and during distillery shutdowns  
(some of which are not scheduled in advance)

Phone

**+81-551-35-2211**

(Reception hours: 09:30-16:30 excluding non-business days)

*\*Please make sure to dial the correct number.*