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Dialogue with Society

We pursue our business activities while engaging with a wide variety of stakeholders. We will make clear our responsibilities to our stakeholders and communicate with them in various ways so that we can continue making contributions to realizing a sustainable society. We aim to incorporate feedback we receive and societal needs into our company activities and continuously work to build highly trustworthy and collaborative relationships with stakeholders.

	Purpose of Engagement	Method of Engagement
Customers	We value close communication with customers, placing top priority on the customer. We sincerely listen to consumer opinions and requests and, through detailed communication, work to develop and improve upon products and services for our business activities.	● Handling of inquiries at the Customer Center ● Information disclosure on the website ● Customer service in sales departments ● Plant tours ● Events and seminars
Business Partners	We build relationships of trust with all our business partners through fair and equitable transactions, endeavoring to provide a safe and healthy working environment and complying with related laws and regulations, while working together to realize a sustainable society. We will also deliver even better products and services to consumers.	● Supplier information sessions ● Supplier surveys ● Supplier engagement ● Business Partner Compliance Hotline
Employees	We believe that people are the most important foundation of our business. By allowing each employee to maximize their individuality and capabilities and continue to grow, we will increase the value of the entire Suntory Group and continue to reach even greater heights.	● Employee opinion survey ● Various types of training and events ● Internal newsletters (booklets, intranet) ● Labor-Management Council ● Compliance Hotline ● Internal awards system
The Local Community	We seek to coexist with local communities and co-create value by understanding and communicating the impact that our business activities have on the community. We will work to resolve social issues through our business activities and contribute to the development of a sustainable society.	● Cultural and social contribution activities ● Participation in local activities ● Dialogue with local residents ● Coordination with government, NGOs, and NPOs ● Awareness-raising activities
Global Environment	We recognize that the global environment constitutes an important foundation of our business and is a shared societal resource. Ingraining this concept in every part of the Group, Suntory is striving to build a prosperous and sustainable society by preserving and regenerating nature, reducing environmental impacts, and passing on a sustainable global environment to future generations.	● Participation in initiatives ● Activities for preserving and regenerating nature ● Reducing environmental impacts in our business activities ● Contributing to a circular society

In order to accurately understand the expectations and needs of society and reflect them in our business activities, Suntory Group actively engages in dialogue with a wide range of stakeholders.

Stakeholder Dialogue in 2023

Various units in Suntory Group undertake stakeholder engagement as part of their day-to-day operations. During the process of identifying Suntory Group's materiality in 2023, we engaged in dialogue with leading international environmental NGOs, such as Conservation International and the WWF, and human rights NGOs, including Human Rights Watch. We received valuable suggestions from these NGOs regarding issues that Suntory Group should address.

The main feedback received from the NGOs was as follows:

- As a leading company, Suntory Group is expected to respond to consumers' changing attitudes. It is also expected to increase its communication for achievements in terms of water conservation over a period of more than 20 years, as consumers will appreciate this.
- Taking water risk assessment as the foundation, Suntory Group is expected to promote nature-positive management that both meets the company's goals and addresses the issues affecting people living in the watersheds from which Suntory Group accesses water.
Suntory Group can make effective use of the capabilities that it has built up to tackle water-related problems affecting people and nature in collaboration with local communities.
- Suntory Group is expected to undertake stakeholder engagement more frequently, and should conduct dialogue with NGOs in a less formal manner on a day-to-day basis.
- Suntory Group is expected to announce what it is aiming to achieve in relation to human rights, and should disclose specific targets and the progress.

Suntory Group utilizes the valuable feedback obtained from stakeholders, including from this recent dialogue with NGOs, to promote sustainable management.

Dialogue with Society Archive

2022

**Corporate Mission
"To Create Harmony
with People and
Nature"—How
Suntory should Take
Actions on
Biodiversity**



2021

**The Future of
Suntory as Seen in
its Sustainability
Vision-Based
Initiatives**



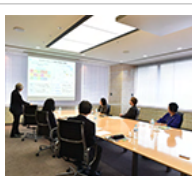
2019

**Discovering
Suntory's True Value
From the
Formulation of the
Sustainability Vision**



2018

**Creating Suntory
Group Value
Through Water
Initiatives
Worldwide**



* Company names, locations, and affiliations and positions of employees and external parties are as of the date of the report.

Evaluation from External Parties

2026

March 2026

Certified as 2026 Outstanding Organizations of KENKO Investment for Health (White 500)

Suntory Holdings Limited, Suntory Beverage & Food Limited, and six other Group Companies* were certified as "2026 Outstanding Organizations of KENKO Investment for Health (White 500).

* Six Group companies: Suntory Spirits Limited; Suntory Wellness Ltd.; Suntory Global Innovation Center Limited; Suntory Business Systems Ltd.; Suntory Foods Ltd.; and Suntory Products Limited.



2025

Dec.2025

Suntory Holdings named on CDP A List for both Climate Change and Water Security

Suntory Holdings Limited achieved the prestigious A List for Climate Change and Water Security based on our sustainability reporting in 2025 by CDP, a non-profit organization that runs a global disclosure system on sustainability.



Dec.2025

Suntory Kita Alps Shinano-no-Mori Water Plant receives alliance for Water Stewardship (AWS) Platinum Certification

Suntory Kita Alps Shinano-no-Mori Water Plant received Platinum, the highest rating within the Alliance for Water Stewardship (AWS) certification.

Dec. 2025

Acquired certification under ISO 30414, an international guideline for the disclosure of human capital information

Suntory Holdings Limited and Suntory Beverage & Food Limited obtained certification under ISO 30414, an international guideline for the disclosure of information on human capital.

Nov. 2025

Certified as a Water Cycle ACTIVE Company for FY2025

Suntory Holdings Limited was certified as a Water Cycle ACTIVE Company under the Water Cycle Company Registration and Certification System administered by the Secretariat of the Headquarters for Water Cycle Policy, Cabinet Secretariat of Japan.



Jul. 2025

Suntory Holdings named on CDP A List for both Climate Change and Water Security

Suntory Holdings Ltd. achieved the prestigious A List for Climate Change and Water Security based on our sustainability reporting in 2024 by CDP, a non-profit organization that runs a global disclosure system on sustainability.



Jul. 2025

Suntory Holdings Ltd. selected by the CDP as Supplier Engagement Leader 2024

Suntory Holdings Ltd. has been recognized on global environmental non-profit CDP's Supplier Engagement Leader board, ranking among the top 8% of all companies assessed for supplier engagement on climate change.



Jun. 2025

Suntory Beverage & Food Limited selected as a constituent of FTSE4Good Index Series, a global ESG investment index

Suntory Beverage & Food Limited has been selected as a constituent of the FTSE4Good Index Series and FTSE Blossom Japan Index, both ESG investment indices.

Feb. 2025

Awarded the Human Capital Leaders 2024 and Human Capital Management Quality 2024 (Gold) for the Human Capital Survey 2024

Suntory Holdings Limited has been awarded the Human Capital Leaders 2024 and Human Capital Management Quality 2024 (Gold) under the Human Capital Survey 2024, which surveys the human capital management and information disclosure efforts of companies and organizations.



Jan. 2025

Suntory Okudaisen Bunanomori Water Plant and Suntory Minami Alps Hakushu Water Plant both receive Alliance for Water Stewardship (AWS) "Platinum" Certification

Suntory Okudaisen Bunanomori Water Plant and Suntory Minami Alps Hakushu Water Plant both received "Platinum", the highest rating within the Alliance for Water Stewardship (AWS) certification.

2024

Dec. 2024

Suntory Holdings Limited receives the Green Logistics Partnership Conference Special Award under the 2024 Excellent Logistics Partnership Commendation Program

Suntory Holdings Limited has received the Green Logistics Partnership Conference Special Award under the 2024 Excellent Logistics Partnership Commendation Program. The program is organized by the Ministry of Economy, Trade and Industry and the Ministry of Land, Infrastructure, Transport and Tourism.

Nov. 2024

Suntory Holdings receives highest rating of "5 Stars" in Nikkei Smart Work Awards 2024

Suntory Holdings Ltd. received the highest rating of "5 Stars (deviation of 70 or more)" for the seventh consecutive year in the 2024 Smart Work Awards.



Jun. 2024

Suntory Beverage & Food Limited selected as a constituent of FTSE4Good Index Series, a global ESG investment index

Suntory Beverage & Food Limited was selected as a constituent of the FTSE4Good Index Series and FTSE Blossom Japan Index, both ESG investment indices.

April 2024

Suntory Holdings recognized as an Eco First Company by the Ministry of the Environment

Suntory Holdings Limited was certified as an Eco First Company under the Ministry of the Environment's Eco-First Program.



Mar. 2024

Suntory Group companies recognized as White 500 Enterprises of the 2024 Certified KENKO Investment for Health Outstanding Organizations Recognition Program

Suntory Holdings Limited, Suntory Beverage & Food Limited, and nine other Group companies* were certified as White 500 enterprises of the 2024 Certified KENKO Investment for Health Outstanding Organizations Recognition Program by the Ministry of Economy, Trade and Industry and the Japan Health Council.



* Suntory Holdings Ltd., Suntory Spirits Ltd., Suntory Beverage & Food Ltd., Suntory Foods Ltd., Suntory Products Ltd., Suntory Wellness Ltd., Suntory Global Innovation Center Ltd., Suntory System Technology Ltd., and Suntory Business Systems Ltd.

Feb. 2024

Suntory Natural Water Sanctuary Akagi becomes first national forest to receive OECM certification

Suntory Natural Water Sanctuary Akagi achieved OECM* certification in line with Ministry of the Environment "30by30" goals, which aim to halt and reverse biodiversity loss in Japan by 2030.

* We conduct maintenance activities for forests owned by the national government, local governments, and the private sector under agreements with them.

* OECM is an acronym for "Other Effective area-based Conservation Measures." OECM is an area conserved by initiatives of private organizations or one where conservation is achieved mainly as a by-product of other management.



Feb. 2024

Suntory Holdings named on CDP A List for both Climate Change and Water Security

Suntory Holdings Limited achieved the prestigious A List for Climate Change and Water Security based on our sustainability reporting in 2023 by CDP, a non-profit organization that runs a global disclosure system on sustainability.



2023

Dec. 2023

Suntory Holdings Limited received the highest rating of "Gold" in the PRIDE Index, an index of LGBTQ+ initiatives

Suntory Holdings Limited received the highest rating of "Gold" in the "PRIDE Index 2023" established by work with Pride.



Dec. 2023

Suntory Holdings Limited received the Resilience and Sustainability Award under the 2023 Excellent Logistics Partnership Commendation Program

Suntory Holdings Limited received the Resilience and Sustainability Award under the 2023 Excellent Logistics Partnership Commendation Program. The program is organized by the Ministry of Economy, Trade and Industry and the Ministry of Land, Infrastructure, Transport and Tourism.

Dec. 2023

Suntory Kita Alps Shinano-no-Mori Water Plant, which is a production base for Suntory Tennensui (Mineral Water), received the Japan Greenery Research and Development Center Chairperson's Award under the 2023 Factory Greening Award Program

Suntory Products Limited's Suntory Kita Alps Shinano-no-Mori Water Plant (Nagano Prefecture), which is a production base for Suntory Tennensui (Mineral Water), received the Japan Greenery Research and Development Center Chairperson's Award under the 2023 Factory Greening Award Program.

Nov. 2023

Suntory Holdings receives highest rating of "5 Stars" in Nikkei Smart Work Awards 2023

Suntory Holdings Ltd. received the highest rating of "5 Stars (deviation of 70 or more)" for the sixth consecutive year in the 2023 Nikkei Smart Work Awards.



Oct. 2023

Five of Suntory Group's Natural Water Sanctuary sites receive approval to be certified as OECM

Five of Suntory Group's Natural Water Sanctuary Initiatives sites were approved to be certified as Other Effective area-based Conservation Measures (OECM)* to achieve the "30by30" goals, which targets to halt and reverse biodiversity loss by 2030 in Japan.

* OECM is an acronym for "Other Effective area-based Conservation Measures." OECM is an area conserved by initiatives of private organizations or an area where conservation is achieved mainly as a by-product of other management.

Jun. 2023

Suntory Beverage & Food Limited selected as a constituent of FTSE4Good Index Series, a global ESG investment index

Suntory Beverage & Food Limited was selected as a constituent of the FTSE4Good Index Series and FTSE Blossom Japan Index, both ESG investment indices.

Mar. 2023

Suntory Holdings Limited becomes the first ever Japanese company to win the Best Data & Insights Award for APAC in Sedex Sustainability Awards 2023

Suntory Holdings Limited was named the APAC region winner of Best Data & Insights Award in the Sedex Sustainability Awards 2023 held in London, UK on March 22, 2023. Suntory is the first ever Japanese company to become a winner in the award from the APAC region.

Mar. 2023

Suntory Holdings Limited selected by the CDP as Supplier Engagement Leader 2022

Suntory Holdings Limited was recognized on global environmental non-profit CDP's Supplier Engagement Leader board, ranking among the top 8% of all companies assessed for supplier engagement on climate change.



Mar. 2023

Suntory Holdings Limited and Suntory Beverage & Food Limited recognized as a "White 500" in the "Excellent Health Management Corporation 2023"

Suntory Holdings Limited and Suntory Beverage & Food Limited were certified as "Excellent Corporations for Health Management 2022 - White 500" by the Ministry of Economy, Trade and Industry and the Japan Health Council.



Feb. 2023

Suntory Kyushu Kumamoto Plant received Alliance for Water Stewardship (AWS) "Platinum" Certification

Suntory Kyushu Kumamoto Plant received "Platinum", the highest rating within the Alliance for Water Stewardship (AWS) certification.

Initiatives and Industry Alliances

United Nations Global Compact

Suntory Group supports international standards such as the Universal Declaration of Human Rights and the UN Guiding Principles on Business and Human Rights, and is a signatory to the UN Global Compact, which contains universal principles for human rights, labor, and the environment advocated by the United Nations.



The CEO Water Mandate

Suntory Group is a signatory to The CEO Water Mandate, a United Nations Global Compact initiative and global platform to address water resource issues and support the prevalence, practice, and informational disclosure of water sustainability at companies.



The CEO [Water](#) Mandate

Water Resilience Coalition

Suntory Group is a signatory of the Water Resilience Coalition (WRC), a convener and strategic enabler that brings companies together to accelerate action, investment, and innovation in water-stressed regions, with the aim of strengthening the resilience of global water resources.



Alliance for Water Stewardship (AWS)

In February 2021, Suntory Group signed a partnership agreement with the Alliance for Water Stewardship*, an international organization leading the global movement for water sustainability. AWS Certification is an international certificate for sustainable water use targeting plants globally and aims to promote water stewardship.



* Current name. At the time the agreement was signed, the name was The Alliance for Water Stewardship Asia-Pacific.

Science Based Targets initiative (SBTi)

SBTi^{*1} encourages companies to set greenhouse gas (GHG) emissions reduction targets based on scientific evidence, and conducts audits and certification of company targets in this regard. Suntory Group's Environmental Targets toward 2030 have been verified by the initiative as consistent with the reductions required to keep global warming to 1.5°C. Suntory Group is also a signatory to the Business Ambition for 1.5°C campaign led by the SBTi in partnership with the UN Global Compact and the We Mean Business^{*2} coalition to hold global temperature increases to 1.5°C above pre-industrial levels.



^{*1} The SBTi is a partnership between CDP, the United Nations Global Compact, World Resources Institute (WRI) and the World Wildlife Fund for Nature (WWF). It drives ambitious climate action in the private sector by enabling companies to set science-based emissions reduction targets.

^{*2} We Mean Business is a global nonprofit coalition working with the world's most influential businesses to take action on climate change. Together they catalyze business leadership to drive policy ambition and accelerate the transition to a zero-carbon economy.

Task Force on Climate-related Financial Disclosures (TCFD)

Suntory Group has declared its endorsement of the TCFD* recommendations established by the Financial Stability Board (FSB).



* Abbreviation for the Task Force on Climate-related Financial Disclosures.

➤ [For more information, see Disclosures Based on TNFD & TCFD Recommendations.](#)

Taskforce on Nature-related Financial Disclosures (TNFD) Forum

Suntory Group joined the Taskforce on Nature-related Financial Disclosures (TNFD)*¹ Forum in April 2022 to accelerate initiatives that contribute to nature-positive outcomes. We also registered as a TNFD Adopter*² in December 2023.



*¹ Abbreviation for Taskforce on Nature-related Financial Disclosures.

*² TNFD Adopters are companies that have registered on the TNFD website their intention to make disclosures based on TNFD recommendations. Registered companies are required to make disclosures based on fiscal year information for 2024 or 2025.

➤ [For more information, see Disclosures Based on TNFD & TCFD Recommendations.](#)

30by30 Alliance for Biodiversity

In April 2022, Suntory Group joined the 30by30 Alliance for Biodiversity, which aims to halt and reverse biodiversity loss to realize a sustainable society.



Official Partnership for National Parks

Suntory Group has entered into an Official Partnership for National Parks with the Ministry of the Environment. This program aims to promote the wonders of Japan's national parks to the world and attract more visitors both from Japan and overseas. It is designed to deepen people's understanding of conserving the natural environment and revitalize the areas where the national parks are located.



SAI Platform

In July 2022, Suntory Group joined the Sustainable Agriculture Initiative Platform (SAI Platform), a global not-for-profit organization advancing sustainable agricultural practices which was founded in 2002. Suntory Group was the first Japanese corporation to join the SAI Platform.



Biodiversify

Suntory Group has entered into a partnership with Biodiversify, a natural capital consulting firm, and has begun full-scale efforts to develop agricultural strategies and a roadmap for sustainable sourcing of raw ingredients.



BIODIVERSIFY

Japan Clean Ocean Material Alliance (CLOMA)

CLOMA is a public-private alliance established in response to a call from the Ministry of Economy, Trade and Industry (METI). The alliance aims to build an efficient recycling system that meets the needs of each country by developing and promoting the use of plastic substitute materials and by offering information and technical consulting to other countries. Suntory Group has been a member of CLOMA since its foundation.



Global Plastic Action Partnership (GPAP)

In November 2019, Suntory Group joined the Global Plastic Action Partnership, a global alliance working to solve environmental issues caused by plastics.



Plastic Circular Challenge 2025

In February 2022, Suntory Group joined Plastic Circular Challenge 2025, a Japanese domestic framework that aims to solve various issues related to plastics to achieve a sustainable circular economy.

IARD

Suntory Group is a member of the International Alliance for Responsible Drinking (IARD*), an organization that promotes responsible drinking around the world. The alliance promotes international efforts to promote appropriate alcohol consumption. As Suntory Global Spirits, Suntory has been a member of IARD since the alliance's establishment and has also been deeply involved in the formulation of the Industry Commitment for Reducing Harmful Use of Alcohol, an effort by the alcoholic beverage industry in response to the World Health Organization (WHO)'s "Global strategy to reduce the harmful use of alcohol" adopted in 2010.

* The IARD is a non-profit organization headquartered in Washington D.C. in which 13 of the major alcoholic beverage manufacturers from around the world participate.

The Valuable 500

Suntory Group has joined the Valuable 500, a global initiative promoting disability inclusion. The initiative was launched in January 2019 at the World Economic Forum Annual Meeting in Davos. Its aim is to encourage business leaders to carry out reforms to realize the potential value that disabled people can bring to business, society, and the economy.



Environment-Related Committees of Liquor and Beverage Industry Associations (Japan)

Japan Soft Drink Association (Environment Committee, Vending Machine Committee, etc.)

➤ <https://www.j-sda.or.jp/> (in Japanese)

Brewers Association of Japan (Environmental Committee, Container Environment Committee)

➤ <https://www.brewers.or.jp/english/index.html>

Japan Spirits & Liqueurs Makers Association (Environmental Issues Committee)

➤ <http://www.yoshu.or.jp/> (in Japanese)

Recycling Industry Organizations (Japan)

The Japan Containers and Packaging Recycling Association

➤ <https://www.jcpra.or.jp/english/tabid/603/index.php>

Activities: Recycling of containers and packaging, raising public awareness, and providing information.

Position: Member of the General Coordination and Planning Committee, Glass Bottle Committee, and PET Bottle Committee

The Beverage Industry Environment Beautification Association (BIEBA)

➤ <https://kankyobika.or.jp/english> 

Activities: Preventing beverage container litter and promoting environmental beautification

Position: Member of the Planning Committee

Glass Bottle 3R Promotion Association

➤ <http://www.glass-recycle-as.gr.jp/> (in Japanese) 

Activities: Promoting the 3Rs for glass bottles

Position: Director and member of the Steering Committee

The Council for PET Bottle Recycling

➤ <https://www.petbottle-rec.gr.jp/english/> 

Activities: Promoting PET bottle recycling

Position: Director and member of the General Affairs Planning Committee, Collection and Reuse Promotion Committee, Public Relations Committee, Technical Review Committee, and Steering Committee

Japan Aluminum Can Recycling Association

➤ <http://www.alumi-can.or.jp/> (in Japanese) 

Activities: Promoting aluminum can recycling

Position: Director and member of the Planning Committee

Policies

The following is a list of Suntory Group's policies and guidelines. Please refer to the ESG section in this website for relevant initiatives.

> Suntory Group's Corporate Philosophy

Suntory Group's Code of Business Ethics

- | | | |
|--|--|--|
| > Japanese  | > English  | > French  |
| > Spanish  | > Portuguese  | > Polish  |
| > Dutch  | > German  | > Latin American Spanish  |
| > Brazilian Portuguese  | > Simplified Chinese  | > Traditional Chinese  |
| > Korean  | > Thai  | > Vietnamese  |
| > Malay  | > Indonesian  | |

> Basic Concepts and Operations for the Internal Control System

> Anti-Bribery Measures

> Global Tax Policy and supplementary note

> Suntory Group Sustainability Vision

> Suntory Group Environmental Principles

> Suntory Group Sustainable Water Philosophy

> Environmental Vision toward 2050 and Environmental Targets toward 2030

> Suntory Group Plastic Policy

Suntory Group Human Rights Policy

- | | | |
|--|---|--|
| > Suntory Group Human Rights Policy (English)  | > Suntory Group Human Rights Policy (Japanese)  | |
| > Suntory Group Human Rights Policy (Simplified Chinese)  | > Suntory Group Human Rights Policy (Traditional Chinese)  | > Suntory Group Human Rights Policy (French)  |
| > Suntory Group Human Rights Policy (Indonesian)  | > Suntory Group Human Rights Policy (Spanish)  | > Suntory Group Human Rights Policy (Thai)  |

➤ **Suntory Group Human Rights Policy (Vietnamese)**



➤ **Suntory Group Basic Policy on Sustainable Procurement**

➤ **Suntory Group Partner Guidelines**

➤ **Suntory Group Green Procurement Standard**

➤ **DEI Vision Statement / Strategic Pillars**

➤ **Employee Value Proposition - Unleash Your Spirit**

➤ **Health Management Declaration**

➤ **Voluntary Declaration toward Consumer Orientation**

➤ **Basic Policy on Customer Satisfaction and Course of Action**

➤ **Suntory Group Customer Harassment Response Policy** 

➤ **Suntory Quality Policy of "All for the Quality"**

➤ **Health Policy**

➤ **Responsible Consumption - Suntory Group's Principle and Course of Action**

➤ **Suntory Group Basic Policy on Social Activities**

➤ **Suntory Group Information Security Basic Policy**

➤ **Suntory Group's Social Media Policy**

➤ **Suntory Group AI Principle**

Editorial Policy on Sustainability Information

[➤ Editorial Policy on Sustainability Information](#)[➤ GRI Standards Content Index](#)[➤ SASB Content Index](#)

Suntory Group is communicating its various sustainability initiatives through its website.

Suntory Group's Sustainability Site 2026

This website provides comprehensive information about important activities to realize our Purpose “To inspire the brilliance of life, by creating rich experiences for people, in harmony with nature” and initiatives unique to Suntory Group.

Information such as sustainability-related data, unique Group company initiatives and dialogue with society are available. Please browse through the information based on your needs.

Scope of Subjects Covered

Organizations

This report covers 259 Group companies in Japan and overseas, including Suntory Holdings Limited.

Environmental data covers 27 production plants in Japan and 52 production plants overseas owned by operating companies that collectively account for 90% of Suntory Group's sales. The scope of personnel data is listed individually.

Time Frame

- This report covers activities from January 1, 2025 to December 31, 2025, but also includes some results from outside this period.

Guidelines Referenced

- GRI (Global Reporting Initiative), “Sustainability Reporting Standard”
- SASB (Sustainability Accounting Standards Board), “SASB Standard”
- Environmental Reporting Guidelines, Ministry of the Environment, Japan (2018 version)

Issue date

July 2026 (previous issue: July 2025)

Independent assurance

Part of the data reported on the Suntory Group Sustainability Site and elsewhere has third-party assurance from Deloitte Tohmatsu Sustainability Co., Ltd. in accordance with the International Standard on Assurance Engagements (ISAE) 3000 and ISAE 3410.

Inquiries

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